



## NH Department of Health and Human Services New Hampshire Medicaid Program

**To:** NH Medicaid Enrolled Federally Qualified Health Centers (FQHCs)  
NH Medicaid Enrolled Rural Health Clinics (RHCs)

**From:** NH Medicaid's Fee-for-Service Program and the Managed Care Organizations

**Date:** April 8, 2020

**Subject:** NH Medicaid Telehealth Billing Guidelines  
COVID-19 Preparedness and Response

### **Background:**

It has been brought to the attention of the Division of Medicaid Services that certain FQHC/RHC organizations are unable to implement claims coding requirements as outlined in the *Telehealth Informational Bulletin* dated April 2, 2020. Specifically, their claims systems cannot be configured to accept *Place of Service 02* (Telehealth) without incurring significant cost. The request from some FQHCs and RHCs is for administrative relief from this requirement.

### **Claims Coding Procedure:**

The Department's Medicaid Fee-for-Service Program and the Managed Care Organizations will allow those FQHCs/RHCs who are unable to reconfigure their claims systems due to cost to continue to code their claims with *Place of Service 50* (FQHC) but the claims must be appended with the GT modifier for reporting purposes.

If you have questions about this notice, please contact the NH Medicaid Provider Call Center at 1-866-291-1674 or email [NHProviderRelations@conduent.com](mailto:NHProviderRelations@conduent.com). Further bulletins will be issued as telehealth implementation continues during this state of emergency.



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