



Provider Bulletin

New Hampshire Medicaid

January 7, 2021

Mandatory Enrollment of Ordering Providers

Beginning March 1, 2021, providers who order services or product for NH Medicaid beneficiaries in the State's fee-for-service (FFS) program must be enrolled with NH Medicaid for those services or product to be covered by NH's FFS Medicaid at the time of service. *Note: Organizational (group) providers are prohibited from ordering.*

The Ordering, Referring, and Prescribing (ORP) requirements described in this bulletin apply to all claims submitted by providers for payment from NH Medicaid that require an order, including claims for secondary coverage, and Medicare Crossover claims. The ordering provider enrollment requirement does not apply to providers listed on claims submitted to the Managed Care Organizations (MCOs). However, the Managed Care Organization may have similar requirements under their provider agreements. For each Managed Care Organization's policy, please refer to your provider contract and the MCO's enrollment and claims processing requirements.

Regulatory Requirement

If an ordering provider is required or listed on a FFS claim, they must be enrolled with NH Medicaid and their NPI must be included on the claim.

Section 6401(b) of the Affordable Care Act (ACA) and 42 CFR 455.410 includes requirements related to ordering providers. If a service requires an order, then the ordering provider is required to be enrolled in NH Medicaid program. Enrollment in another state's Medicaid program does not exempt an ordering provider from the requirement to enroll with NH Medicaid. It is not uncommon for providers from other states to write orders and prescriptions for NH Medicaid recipients.

How to Enroll

Providers already enrolled as active Medicaid billing providers do not need to enroll again as an ORP provider. NH Medicaid has a new, streamlined online application for all non-billing providers. This shortened application is currently available on the NH MMIS website: [Non-billing ORP Provider Enrollment](#).

Questions

Please contact NH Medicaid Provider Relations Call Center at 866-291-1674, or email NHProviderRelations@conduent.com, if you have questions about ORP enrollment.