



Provider Bulletin

Conduent 2 Pillsbury Street Suite 200 Concord, NH 03301

TO: All Medicaid Enrolled Air Ambulance Providers
FROM: NH Medicaid
DATE: July 1, 2018
SUBJECT: CLAIM INFORMATION REQUIRED

In accordance with Medicaid rules at He-W 572.04, this is a reminder that air ambulance transport is only coverable in the case of an emergency medical condition and when the recipient's condition is such that:

- (1) the recipient cannot be safely transported in a timely basis via an Advanced Life Support (ALS) ground transportation with appropriate staff; and
- (2) the recipient is at imminent risk of losing life or limb if the fastest means of transport is not utilized to move the recipient to the nearest facility capable of treating the recipient.

In order for claims for payment to be processed, please submit medical documentation with the claim to justify that the medical condition was an emergency (see He-W 572.01(g)), as well as documentation supporting the two criteria noted above.

If you have any questions, please contact the Provider Relations Unit at 866-291-1674.